

### REMARKS

Claims 7 to 12, and 14 are now pending in this application. Applicants respectfully request reconsideration of the present application in view of the following remarks.

Claims 7 to 12 were rejected under 35 U.S.C. § 103(a) as unpatentable by U.S. Patent No. 6,175,562 to Cave et al. ("Cave reference") in view of U.S. Patent Publication No. 2004/0002325 to Evans et al. ("Evans reference").

The Cave reference purportedly concerns a system in which standard POTS call signals received from the PSTN are digitized and compressed by a POTS/packet gateway from 64 Kbps to approximately 5-6 Kbps. The POTS/packet gateway then converts the signal into packetized format. And, responsive to a call distribution algorithm identifying the next available agent by IP address, the caller's packetized voice signals are distributed to the agent over the ethernet. The Cave reference states that the agent may then converse with the caller using a headset connected to a standard desktop computer running CODEC software to transmit and receive packetized voice signals. The Cave reference further states that the computer runs browser software to allow the agent to receive html documents and send back updated information while talking to the caller. The Cave reference refers to using web-enabled database tools at the server to generate the formatted screens displayed to the agent.

The Evans reference purportedly concerns a mobile handset having a browser application to interpret a multimedia document received from a remote server by recognizing textual presentation markup tags in the document and presents text to a user in accordance with the markup tags. According to the Evans reference, the browser application recognizes a standard set of document-independent local library file markup tags in the document, and stores a standard set of non-textual local library files corresponding to the local library file markup tags, and content is provided by one of the local library files via the user interface in response to the recognition of one of the local library file markup tags in the document.

In contrast, claim 7 of the present invention concerns a circuit arrangement to provide a desktop functionality for a telecommunications terminal used in computer-aided telecommunications, including an intelligent telecommunications system having a connection to a public telephone network and being linked via an integration element, wherein the intelligent telecommunications system is connected to a local area network, an electronic data processing system being connected to the local area network, wherein the local area network is connected to a web server and wherein any access via at least one of a system-bound telephone and an internet telephone *is provided with desktop control and status-display*

*functions and call-related data in a dynamic interface of a web browser, any functional scope of the desktop control and status-display functions and the call-related data being provided and an application interface being defined by at least one web document stored on the web server, wherein the at least one web document is a latest version available of the respective web document.* Applicants respectfully submit that the Cave reference in combination with the Evans reference as discussed above does not teach or describe the access provided via desktop control and status-display functions and call-related data in a dynamic interface of a web browser, *and any functional scope of the functions and data being provided at least one web document stored on the web server wherein the at least one web document is a latest version available of the respective web document, as required by claim 7.* Accordingly, withdrawal of the rejection under 35 U.S.C. § 103(a) over the Cave reference in combination with the Evans reference of claim 7 and its dependent claims 8 to 12 is respectfully requested.

Claims 7 to 12 were rejected under 35 U.S.C. § 103(a) as unpatentable by “Development of Computer Telephony Integration System ‘CTSTAGE’,” by M. Tsuboi et al. (“Tsuboi reference”) in view of the Evans reference. The Tsuboi reference purportedly concerns a system for an office in which messages can be accessed and personal information can be set from the mail client and the web browser running on a client PC. See, e.g., Tsuboi reference, page 63. However, the Tsuboi reference does not teach or describe each and every element of claim 7 of the present invention, including *a circuit arrangement including an intelligent telecommunications system having a connection to a public telephone network and being linked via an integration element, wherein the intelligent telecommunications system is connected to a local area network, an electronic data processing system being connected to the local area network, wherein the local area network is connected to a web server and wherein any access via at least one of a system-bound telephone and an internet telephone is provided with desktop control and status-display functions and call-related data in a dynamic interface of a web browser, any functional scope of the desktop control and status-display functions and the call-related data being provided and an application interface being defined by at least one web document stored on the web server, wherein the at least one web document is a latest version available of the respective web document.* Likewise, as discussed above, the Evans reference does not teach or describe an electronic data processing system being connected to the local area network, wherein the local area network is connected to a web server and wherein any access via at least one of a system-bound telephone and an internet telephone is provided with desktop control and status-display functions and call-related data in a dynamic interface of a web browser, any functional scope of the desktop control and status-display functions and the call-related data being provided and an application interface being defined by at least one web document stored on the web

server, wherein the at least one web document is a latest version available of the respective web document, as required by claim 7.

Accordingly, Applicants respectfully submit that the Tsuboi reference in combination with the Evans reference as discussed does not teach or describe each and every feature of claim 7. Accordingly, withdrawal of the rejection under 35 U.S.C. § 103(a) of claim 7 and its dependent claims 8 to 12 is respectfully requested.

Claims 7 to 12 and 14 were rejected under 35 U.S.C. § 103(a) as unpatentable over U.S. Patent Publication No. 2003/0095542 to Chang ("Chang reference") in view of the Evans reference.

The Chang reference has a filing date of March 4, 2002 and is not prior art to the present application. The present application has an International filing date of May 19, 2000, as well as a foreign priority date of June 14, 1999. As discussed above, the Evans reference alone is missing features of claim 7 and its dependent claims and does not render them unpatentable. Claim 14 recites features analogous to those of claim 7 and is allowable for essentially the same reasons. Accordingly, Applicants respectfully request withdrawal of the rejection of the claims.

### **CONCLUSION**

In view of all of the above, it is believed that any rejections under 35 U.S.C. §103(a) of claims 7 to 12 and 14 should be withdrawn, and that all currently pending claims 7 to 12 and 14 are allowable. It is therefore respectfully requested that any rejections be reconsidered and withdrawn, and that the present application issue as early as possible.

Respectfully submitted,

Dated: July 25, 2008

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